Subject: Private & Confidential

Customer Service (Latitude) <support@latitudefs.com>
to Dean O'Sullivan

1 Sept 2026, 12:50 (21 hours ago)

##- Please type your reply above this line -##

LATITUDE

Customer Service (Latitude)
1 Sept 2026, 12:49 AEST

01/09/2026

Hi Dean O'sullivan

We have received your account closure request for your Latitude Gem Visa with an account number
ending with 6262. We can confirm that it was closed on 01/09/2026.

A few important things to note:

• If you have any Direct Debits with this card, you'll need to cancel them.
• Remember to destroy your physical cards.
• If you had existing Consumer Credit Insurance, your cover ended on the date the account was closed.
• You may receive a final statement from us and can access this via the Latitude app on your iOS or Android device or the Online Service Centre.

If you need to get in touch with us, you can contact us via www.latitudefinancial.com.au

Thanks for choosing Latitude,

LATITUDE

PO Box 609, Melbourne, Victoria, Australia 3000

Contact Us

Credit provided by Latitude Finance Australia (ABN 42 008 583 588, ACL 392145) for credit cards, Latitude Personal Finance Pty Ltd (ABN 54 008 443 810, ACL 392163) for personal loans, and Latitude Automotive Financial Services (ABN 80 004 187 419, ACL 392178) for motor loans — all trading as Latitude Financial Services.

Email is considered an unsecured communication channel. If you do not feel comfortable providing your information over email, please contact us over the phone. For tips on protecting yourself online, see https://www.cyber.gov.au/

PROTECTING YOUR ONLINE SECURITY:

Today, more than ever, it's important to be safe and secure online, so we'll:
** Never send a link directly to our secure login pages.*
** Never approach you and ask for your passwords, PIN or other personal information by email.*
** Never send your personal information in unencrypted attachments.*

For more information about our privacy policy, see www.latitudefinancial.com.au/privacy